

## **Quality Policy**

## Commitment

Stirloch Group Pty Ltd is committed to the provision of high-quality civil engineering services and has adopted policies for maintaining the quality of its services which are designed and planned to meet the expressed and implied needs of the clients we serve through;

- the provision of quality leadership through effective management;
- consistently perform its services to a high level of quality;
- placing emphasis on the experience, knowledge and qualifications of the organisation's staff, and their development;
- the utilisation of subcontractors with a proven record of quality service;
- providing client satisfaction; and the delivery of cost effective, services.

The quality objectives of Stirloch Group Pty Ltd are to:

- establish and maintain client confidence in the organisation's processes and services;
- build and maintain a reputation for reliability and quality of services; undertake operations using modern techniques and technologies;
- initiate staff participation in quality improvement processes;
- conform with the client's specification and quality management system requirements; maintain a competitive position in the market place;
- Observing and respecting the legal requirements established by the legislation administered in the Australian States and Territories, including Australian Standard AS/NZS ISO 45001:2018.

## Review

Devoting all reasonable resources to ensuring Stirloch Group Pty Ltd continuously strives towards best practice with the aim of continuous improvement management shall ensure the regular review of the following documents:

- 1.0 Introduction to the BMS
- 2.0 Construction Management
- 3.0 System Management Procedures

## Communication

Stirloch Group Pty Ltd will maintain the continual improvement of Quality Assurance for all employees and contractors through the promotion of consultation, training, and effective mechanisms of communication with all stakeholders.

The above objectives will be communicated through various mediums including inductions, tool box meetings, Site meetings, Pre-starts, and this policy will be displayed at all company sites.

Peter Geurts, Stirloch Group Pty Ltd